



醫院管理局
HOSPITAL
AUTHORITY

From: Prof Rossa WK CHIU
Honorary Chief of Service
Dept of Chemical Pathology
PWH

Tel / Fax No: 3505 2348 / 2636 5090

Date: 8 March 2019

To: All COSs, DOMs & Medical staff, NTEC

Cc: Dr SV LO, HCE(PWH)/ CCE(NTEC)
Dr David SUN, HCE(NDH)
Dr CY MAN, HCE(AHNNH/TPH)
Prof Herman LAU, HCE(SH/BBH/SCH)
Dr Michael CHAN, CCPath (NTEC)
All Duty Biochemists, PWH(CP)
Ms Cordelia LEONG, CDM Path (NTEC)
Ms Karen LAW, DM, PWH(CP)

Implementation of Critical Result Alarm System (CRAS) for PWH Chemical Pathology

With effect from 20 March 2019 10:00AM, Critical Result Alarm System (CRAS) will be implemented for PWH Chemical Pathology Laboratory. The test reporting locations will be automatically alerted of all critical laboratory results (with and without urgent booking) upon result sign-out.

The CRAS triggering criteria and cutoffs will remain the same as current critical laboratory result phone reporting criteria. When CRAS device in clinical sites is activated (with flash light and buzzer sound), clinical user shall log in the CRAS program at the respective CMS workstation and critical laboratory result will be acknowledged automatically. If the CRAS alert has not been responded to within 10 minutes, critical alarm will bounce back to PWH Chemical Pathology Laboratory. Such critical laboratory results will then be phoned manually to test reporting location by laboratory staff.

For test reporting locations without CRAS device installed or outside NTEC cluster, critical laboratory results will be phoned manually by laboratory staff.

If there is enquiry, please contact our Duty Biochemist at 3505 2685, or page through PWH Operator at 3505 2211.

Sincerely yours,

Prof Rossa WK CHIU

Prince of Wales Hospital
Hospital Authority
30-32 Ngan Shing Street,
Shatin, N.T.
Tel: (852) 3505 2211
Fax: (852) 2637 8244

威爾斯親王醫院
醫院管理局
新界沙田銀城街30-32號
電話: (852) 3505 2211
傳真: (852) 2637 8244

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